

General Information

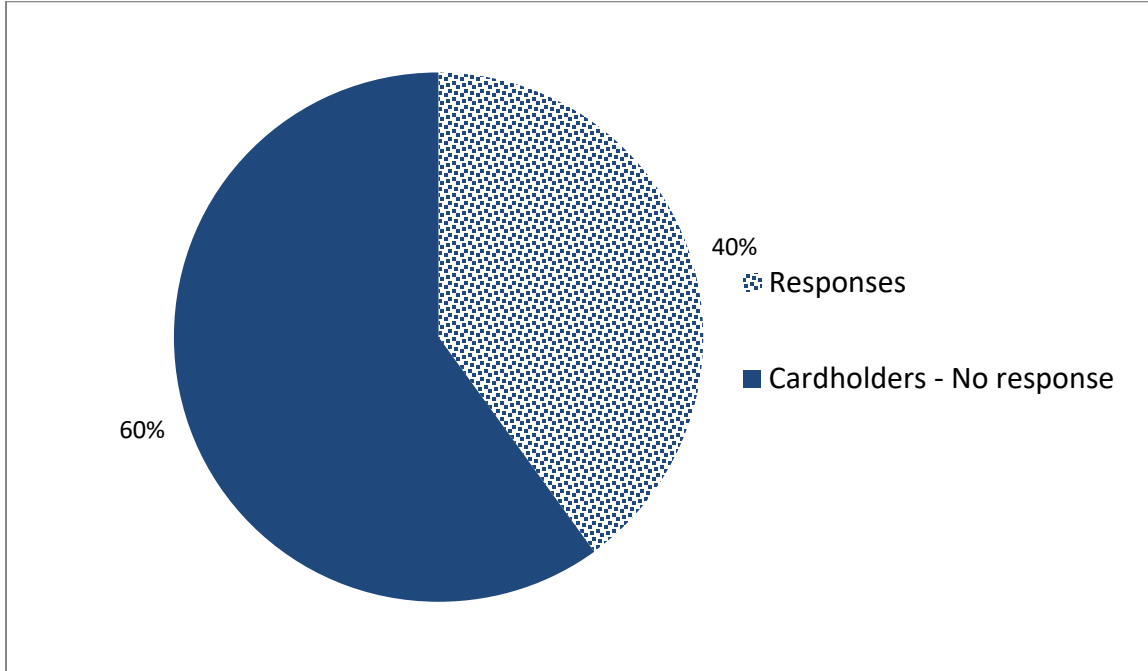
Background

- Population Served: **4,737** (per 2016 census)
- Cardholders with a Central Frontenac home branch: **541**
(11.4% of population)
- Total respondents selecting a Central Frontenac Branch as primary location: **152**
(28% of cardholders, 3.2% of population)
- Total respondents who indicated that they use different library system: **1**
- When asked whether they were able to visit an alternate location:
 - ➔ **19.7%** (30) of respondents indicated that they could;
 - ➔ **46%** (70) of respondents said they could do so for an urgent need;
 - ➔ **31%** (47) of respondents said that they were not able to do so.

Arden Branch

Branch Survey Responses

Figure 1: Arden - Percentage of Cardholders Responding to Survey



- Cardholders listing Arden as home branch: **95**
- Total survey respondents selecting Arden as their primary branch: **38**
(14.4% of cardholders)
- Total survey respondents selected Arden as their second or third choice of location: **2**
- When asked whether they were able to visit an alternate location*:
 - ➔ **21%** (8) of respondents indicated that they could;
 - ➔ **39.4%** (15) of respondents said they could do so for an urgent need;
 - ➔ **34.2%** (13) of respondents said they were not able to do so.

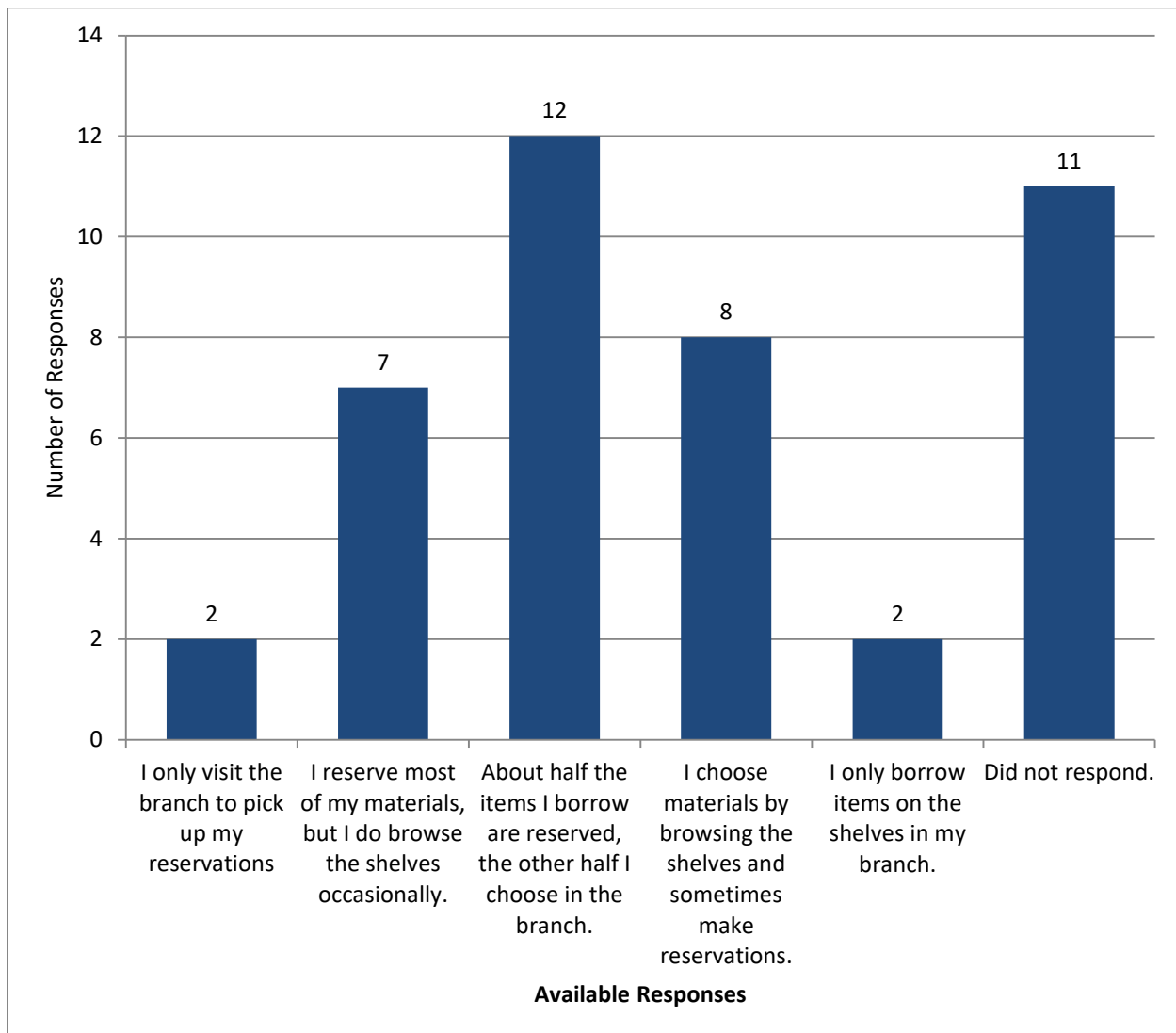
**One respondent did not answer*

Arden Branch

Branch Usage

Respondents from Arden actively use the online reservation system to access materials and bring them into the branch for borrowing, with 23.6% primarily using reservations and another 31.5% using it as often as they browse the shelves. 26% primarily use the collection on the shelves at the branch.

Figure 2: Arden - Branch Usage as Reported by Respondents



The majority of respondents rarely or never use our digital collections, but 42% use cloudLibrary at least occasionally. Hoopla (16%), Flipster (9%) and Kanopy (12.5%) are under-utilized, presenting an opportunity for growth.

Arden Branch

Hours of Operation

Regular hours of operation are **10 hours per week**:

- Tuesday 2:00 to 6:00 p.m.
- Thursday 5:00 to 8:00 p.m.
- Saturday 10:00 a.m. to 1:00 p.m.

Respondents ranked days of the week by preference, using a score of 1 (most preferred) to 7 (least preferred). Using combined scoring¹ for each day of the week, respondents would **prefer to have their library open on these days** (listed in priority order):

- Tuesday
- Saturday
- Thursday
- Monday
- Wednesday
- Friday
- Sunday

Respondents were then asked to select their **preferred timeslots** without ranking. The **MOST preferred times were**:

- Weekdays 2:00 to 4:00 p.m. (13)
- Saturdays 11:00 a.m. to 2:00 p.m. (10)
- Weekdays 4:00 to 6:00 p.m. (11)
- Saturday morning 9:00 a.m. to 11:00 a.m. and Weekdays 6:00-8:00 p.m. (10)

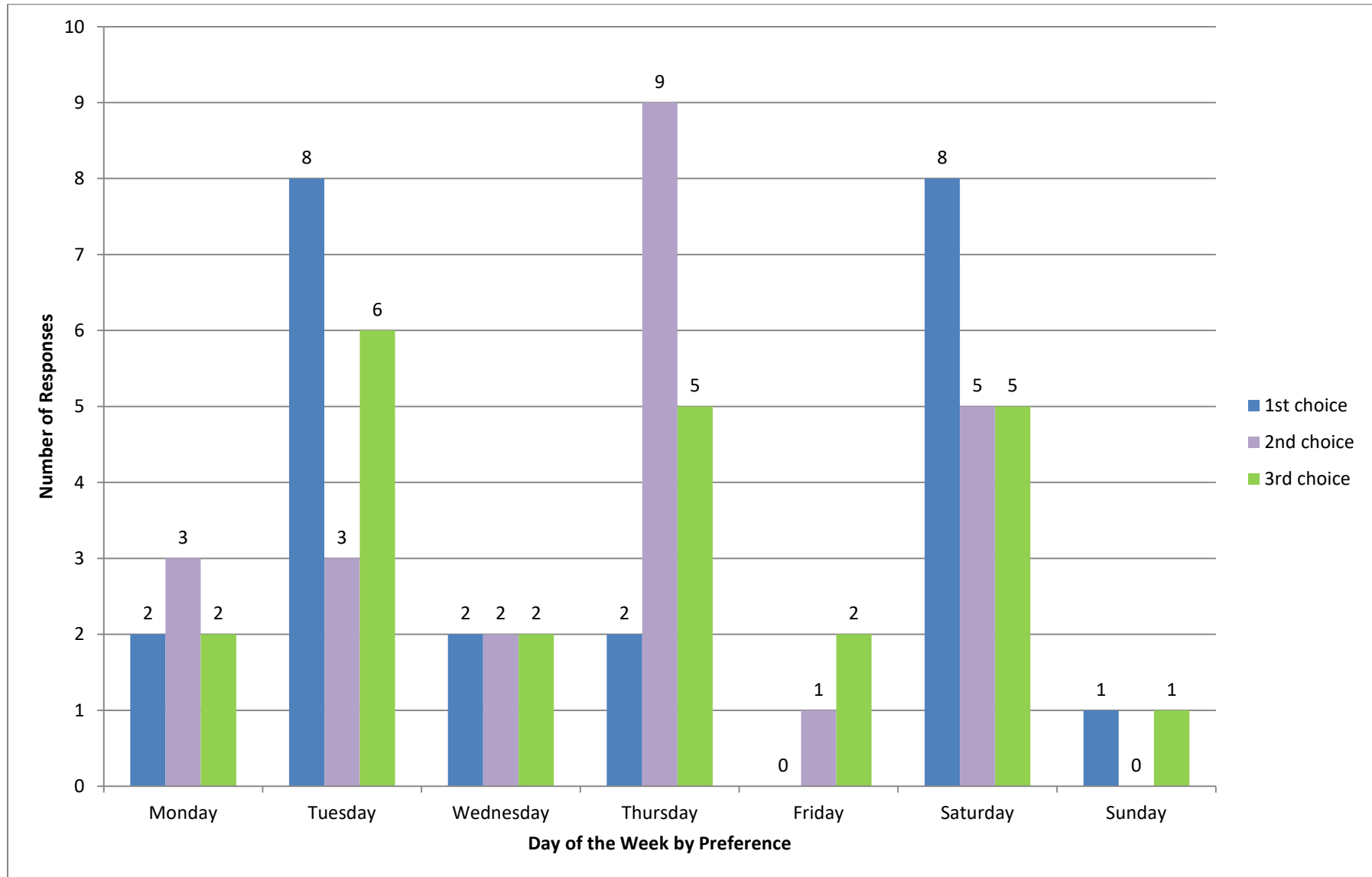
The **LEAST preferred times were**:

- Weekdays 8:00 to 9:00 a.m. (1)
- Weekdays 8:00 to 9:00 p.m. (1)
- Saturdays 8:00 to 9:00 a.m. (1)
- Sundays 9:00 a.m. to 1:00 p.m. (1)
- Sundays 1:00 to 5:00 p.m. (2)
- Saturdays 2:00 to 5:00 p.m. (3)
- Weekdays 9:00 to 11:00 a.m. (6)
- Weekdays 11:00 a.m. to 2:00 p.m. (6)

¹ An explanation of the combined scoring system and raw data of respondent preferences is available in Appendix A.

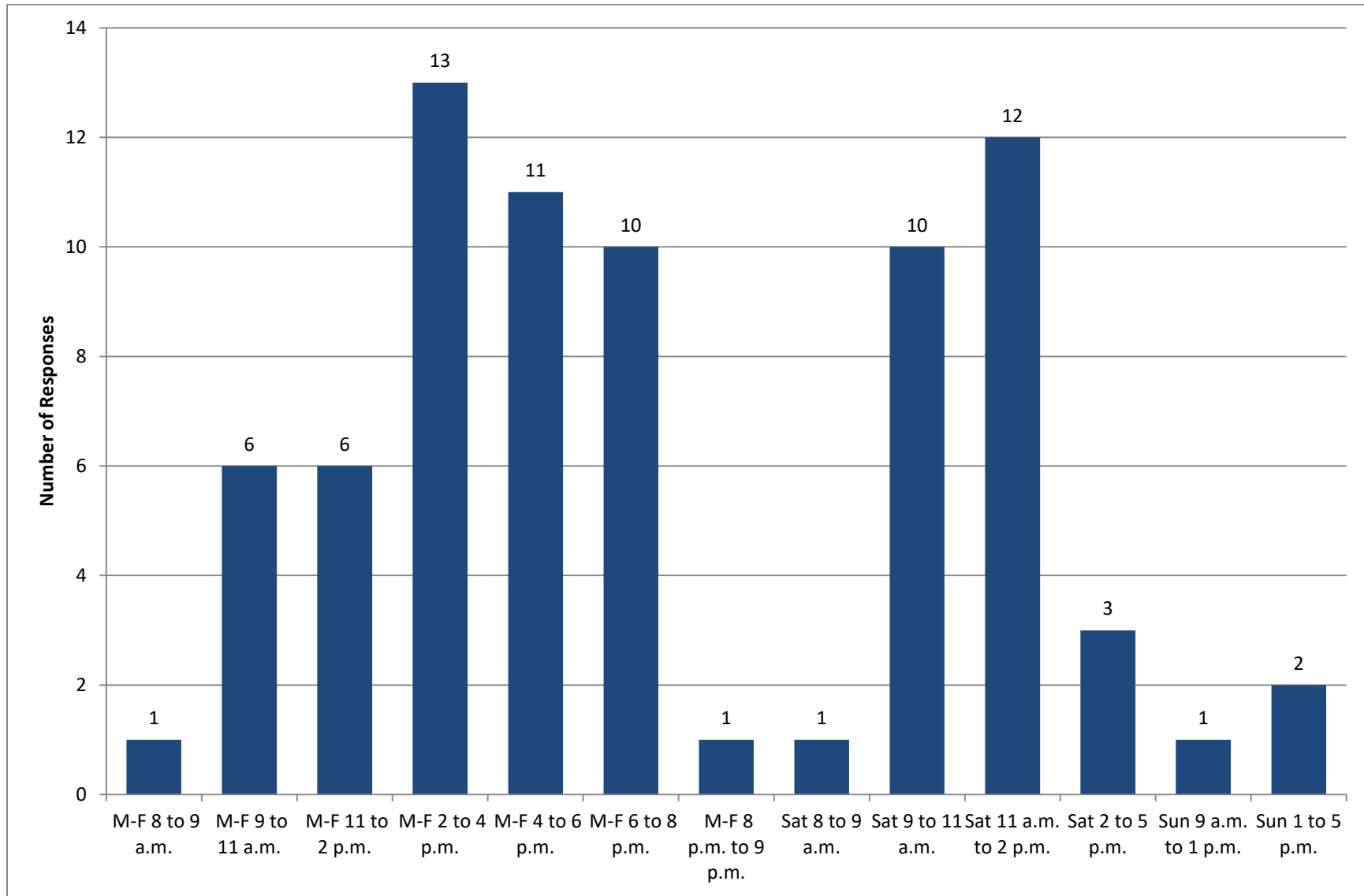
Arden Branch

Figure 3: Arden - Preferred Open Days



Arden Branch

Figure 4: Arden - Preferred Time of Day



Arden Branch

Comments

Comments related to community services

Respondents suggested that we align hours with these community services:

- Community hall hours. Patron reported events happening Mon-Thurs, Sat (1)
- Wednesday morning Tai Chi (1)
- Post office hours (1)
 - [Canada Post hours of operation](#) are currently 8:30 a.m. to 12:00 p.m. and 1:00 to 5:30 p.m. Monday to Friday, and 9:00 a.m. to 12:00 p.m. Saturday

Comments related to hours of operation

- ➔ *Between the three of us in our household, we can be fairly flexible to manage pick up and drop offs. I love having one evening a week that I can get in and browse.*
- ➔ *The exact days and hours are less important than having the library branch in our rural community Please ensure that the person who prepares your plan understands the needs of widespread rural residents and not just the normal urban-based needs.*
- ➔ *Being retired, most days and hours are convenient.*
- ➔ *We actually really like the current hours at the Arden Branch and would not suggest changing them. We often comment that our tax dollars are well spent on the good service KFPL offers to those who live in the rural areas.*
- ➔ *The hours of this branch are great just the way they are. Why change the hours of the Arden Branch just to say that you are working. Leave Arden the way it is, is my suggestion.*
- ➔ *Weekdays early or late (due to employment), and weekends including Sundays (anytime).*

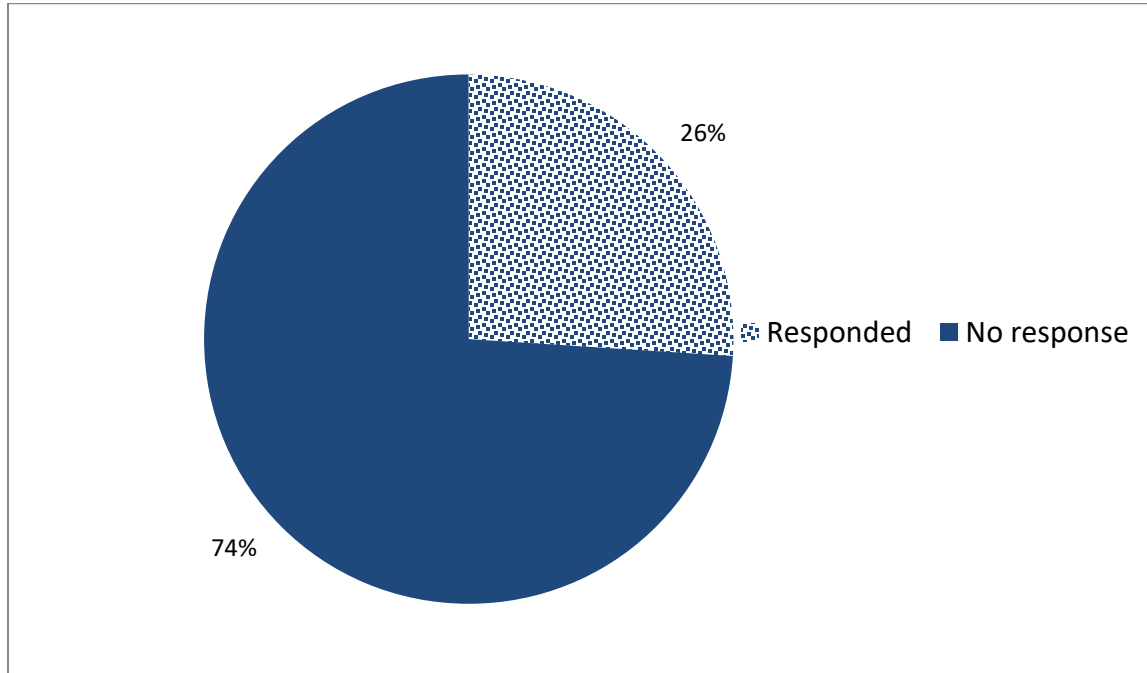
Staff response:

Thank you for your feedback. We will review survey results, along with branch visit and borrowing data, to create a schedule for Central Frontenac branches that meets as many community needs as possible.

Mountain Grove Branch

Branch Survey Responses

Figure 5: Mountain Grove - Percentage of Cardholders Responding



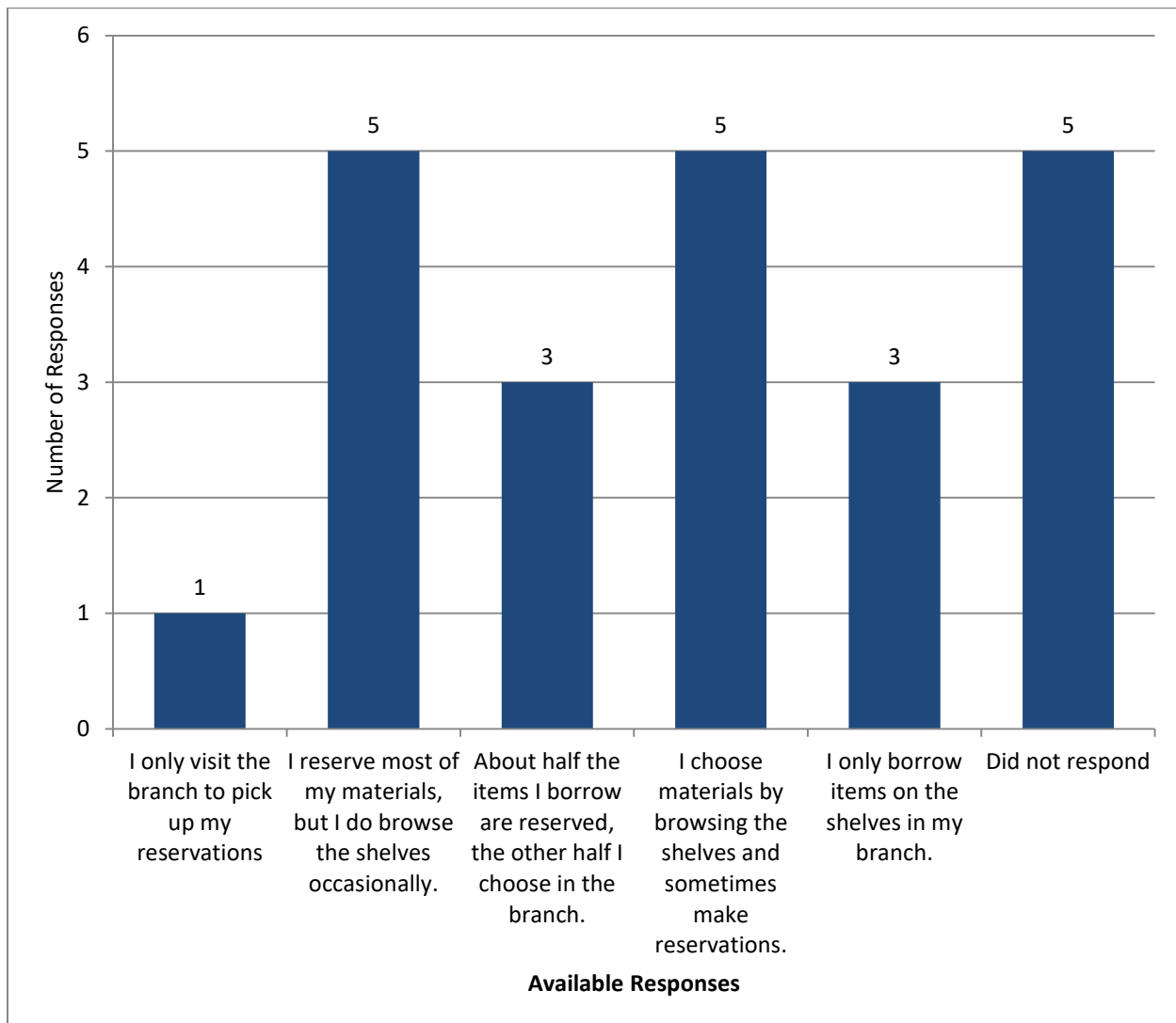
- Cardholders with this location as home branch: **73**
- Total respondents who selected this as their primary branch: **19***
(8.5% of cardholders)
**Some of these users also shared feedback for Arden (1), Parham (1) and Isabel Turner (1)*
- Total survey respondents selected Mountain Grove as their second or third choice of location: **3**
- When asked whether they were able to visit an alternate location*:
 - ➔ **32%** (6) of respondents indicated that they could;
 - ➔ **53%** (10) said they could do so for an urgent need;
 - ➔ **10%** (2) of respondents said they were not able to do so.**Three respondents did not answer.*

Mountain Grove Branch

Branch Usage

Mountain Grove respondents are less likely to use the online reservation system to find and bring in materials for borrowing, with only 35% primarily reserving their selections and 17.6% using it as often as they browse the shelves. The in-branch collection is the primary source of materials for 47% of respondents.

Figure 6: Mountain Grove - Branch Usage as Reported by Respondents



The majority of respondents rarely or never use our digital collections, but 42% use cloudLibrary at least occasionally. Hoopla (21.4%), Flipster (15.3%) and Kanopy (15.3%) are under-utilized, presenting an opportunity for growth.

Mountain Grove Branch

Hours of Operation

Currently open **10 hours per week**:

- Tuesday 2:00 to 5:00 p.m.
- Wednesday 5:30 to 7:30 p.m.
- Friday 2:00 to 5:00 p.m.
- Saturday 9:00 to 11:00 a.m. and 12:30 to 2:30 p.m.

Respondents ranked days of the week by preference, using a score of 1 (most preferred) to 7 (least preferred). Using combined scoring² for each day of the week, respondents would **prefer to have their library open on these days** (listed in priority order):

- Saturday
- Friday
- Tuesday
- Wednesday
- Monday and Thursday
- Sunday

Respondents were then asked to select their **preferred timeslots** without ranking. The **MOST preferred times were**:

- Weekdays 2:00 to 4:00 p.m. (11)
- Saturdays 11:00 a.m. to 2:00 p.m. (10)
- Weekdays 4:00 to 6:00 p.m. (10)
- Saturdays 2:00 to 5:00 p.m. (9)
- Saturdays 9:00 to 11:00 a.m. (8)

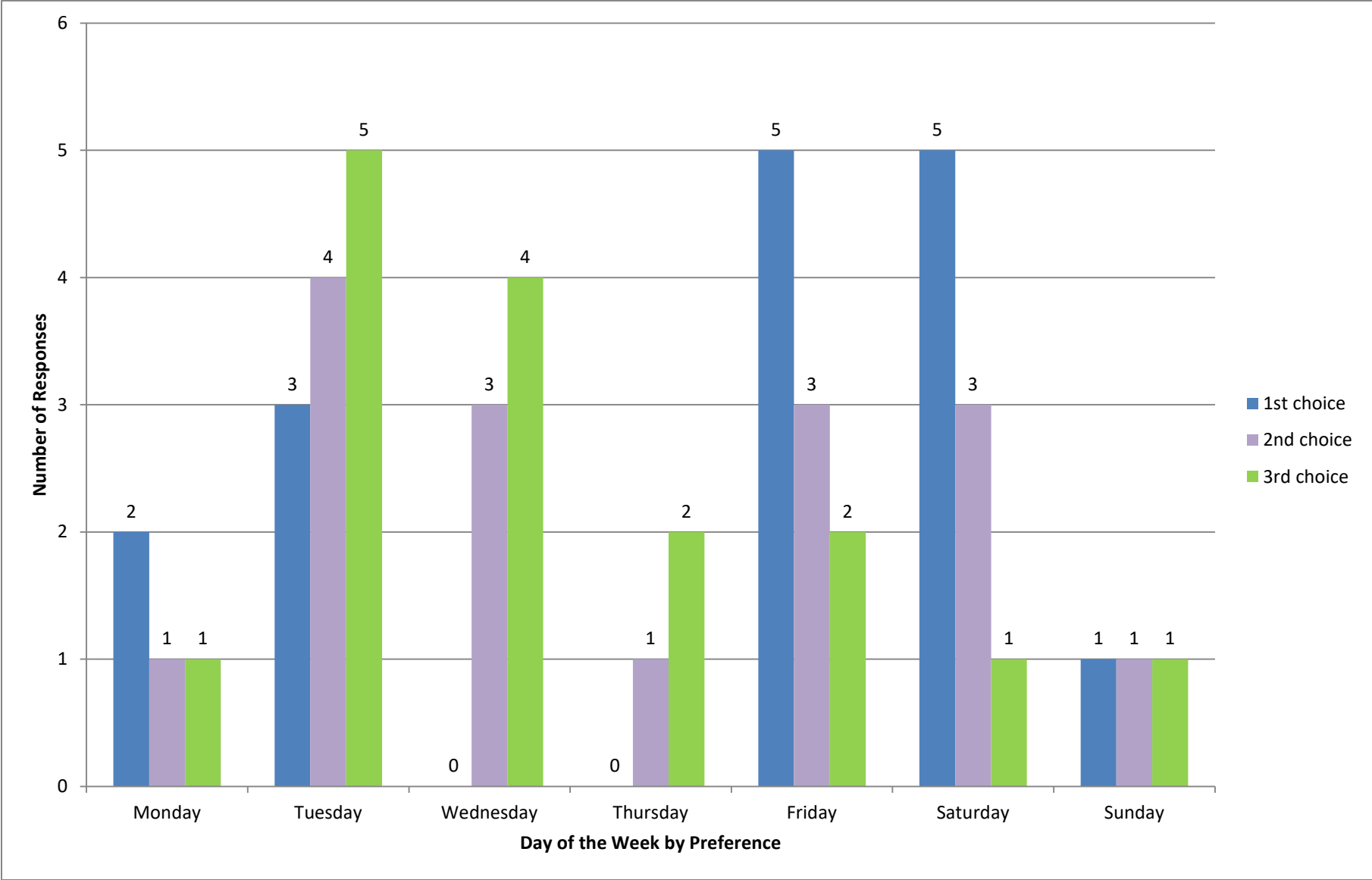
The **LEAST preferred times were**:

- Weekdays 8:00 to 9:00 a.m. (0)
- Saturdays 8:00 to 9:00 a.m. (0)
- Weekdays 8:00 to 9:00 p.m. (2)
- Sundays 9:00 a.m. to 1:00 p.m. (3)
- Sundays 1:00 to 5:00 p.m. (4)
- Weekdays 9:00 to 11:00 a.m. (4)
- Weekdays 11:00 a.m. to 2:00 p.m. (4)

² An explanation of the combined scoring system and raw data of respondent preferences is available in Appendix A.

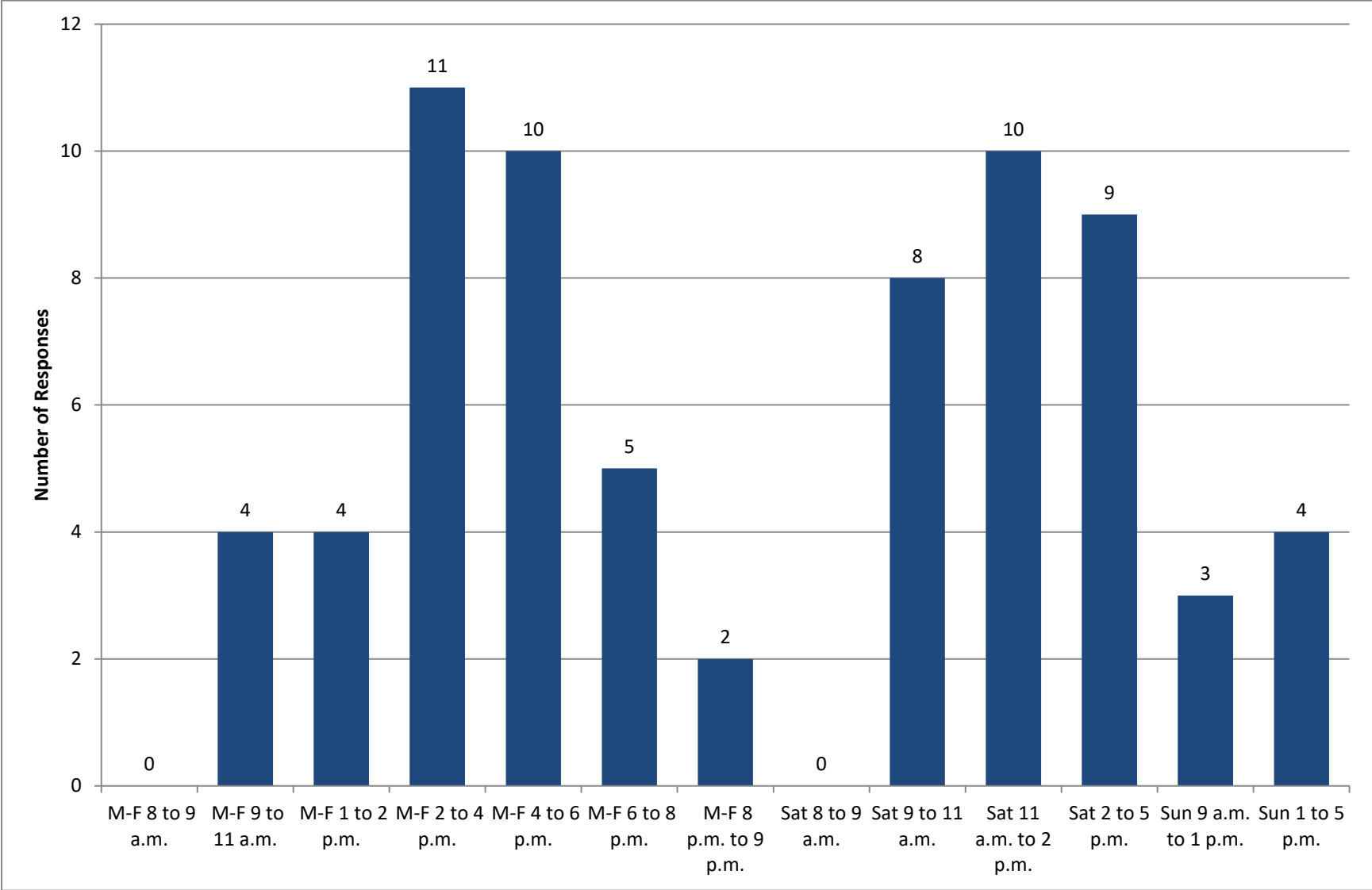
Mountain Grove Branch

Figure 7: Mountain Grove – Preferred Open Days



Mountain Grove Branch

Figure 8: Mountain Grove – Preferred Time of Day



Mountain Grove Branch

Comments

Comments related to community services

Survey respondents suggested we align with these community services:

- Landfill hours (3) - [Current hours](#) at the Arden site are Wednesday to Sunday 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m. The Sharbot Lake site current hours are Monday, Wednesday and Friday 8:00 a.m. to 12:00 p.m. and Tuesday and Sunday 1:00 to 5:00 p.m. The Parham site current hours are Monday, Friday and Saturday 1:00 to 5:00 p.m., and Tuesday and Sunday 8:00 a.m. to 12:00 p.m.
- School dismissal hours (1) - Land O'Lakes Public School dismissal is at 2:55 p.m.
- [School PD days](#) (typically Fridays)
- During school hours to permit visits (1)

Comments related to hours of operation

Some respondents emphasized the importance of Saturday (5), with one patron asking that we offer more weekend access and Friday (1) hours. We were also asked to consider later hours to allow for after-school (1) and after-work (1) access.

- ➔ *I think having more consistent hours each day would be better. Sometimes it's hard to remember which day/time the library is open.*
- ➔ *I like the offset/overlap of Arden and MG hours (on Saturday).*
- ➔ *Again, it seems to me that the three libraries near me have similar hours. If they were staggered, open at different times, then I could have much (much, much) better access*

Staff response:

Thank you for your feedback. We will review survey results, along with branch visit and borrowing data, to create a schedule for Central Frontenac branches that meets as many community needs as possible.

Comments related to programming

- ➔ *It would be nice to have a play group or some play activity for children at the library. It would also be nice to have cooking or health programs at the library especially in the summer. Books could be brought in ... for participants to borrow.*

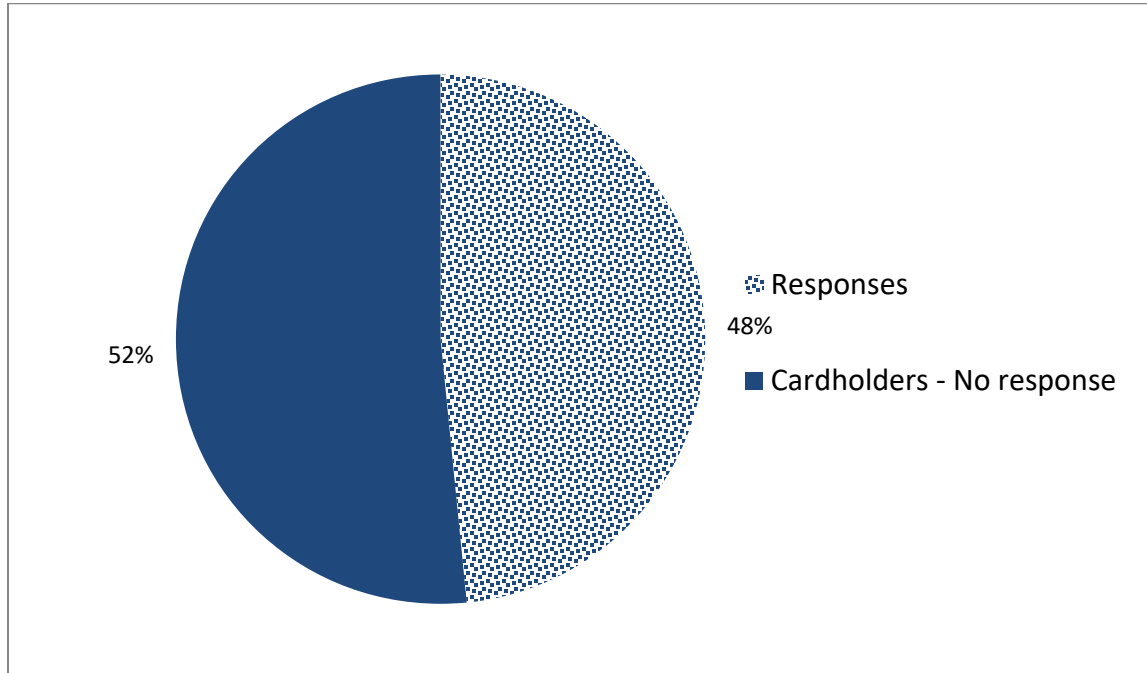
Staff response:

Thank you for your feedback. Your suggestions have been shared with our Manager, Programming and Outreach.

Parham Branch

Branch Survey Responses

Figure 9: Parham - Percentage of Cardholders Responding



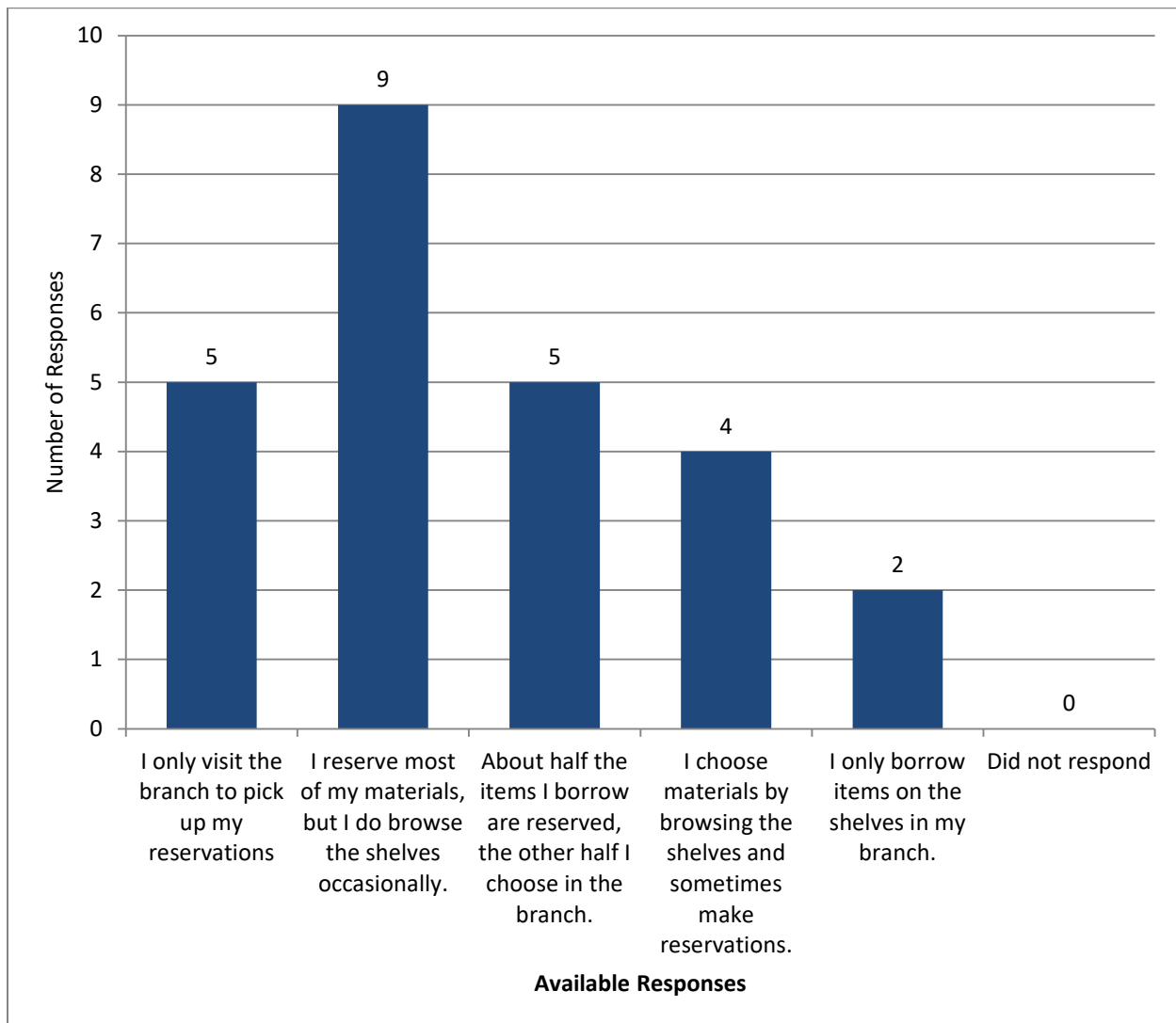
- Cardholders listing Parham as their home branch: **62**
- Total respondents who selected Parham as their primary branch: **29***
**Some of these respondents also shared feedback for Mountain Grove (1) and Sharbot Lake (1).*
- Total respondents who selected Parham as their second or third choice of location: **2**
- When asked whether they were able to visit an alternate location:
 - ➔ **28%** (8) of respondents indicated that they could;
 - ➔ **45%** (13) of respondents said they could do so for an urgent need;
 - ➔ **28%** (8) of respondents said that they were unable to do so.

Parham Branch

Branch Usage

Parham respondents are active users of the online reservation system, with 56% using it as their primary method of finding and bringing in materials for borrowing, and other 20% using it as often as they do the collection on the shelves. The remaining 24% primarily use the in-branch collection for borrowing.

Figure 10: Parham – Branch Usage as Reported by Respondents



The majority of respondents rarely or never use our digital services, but respondents make occasional use of Hoopla (39.1%) and cloudLibrary (48%). Flipster (15%) and Kanopy (15%) are under-utilized, presenting an opportunity for growth.

Parham Branch

Hours of Operation

Currently open **6 hours per week**:

- Tuesday 4:00 to 6:00 p.m.
- Thursday 6:00 to 8:00 p.m.
- Saturday 10:00 a.m. to 12:00 p.m.

Respondents ranked days of the week by preference, using a score of 1 (most preferred) to 7 (least preferred). Using combined scoring³ for each day of the week, respondents would **prefer to have their library open on these days** (listed in priority order):

- Saturday
- Tuesday
- Wednesday and Thursday
- Friday
- Monday
- Sunday

Respondents were then asked to select their **preferred timeslots** without ranking. The **MOST preferred times were**:

- Saturdays 11:00 a.m. to 2:00 p.m. (16)
- Weekdays 4:00 to 6:00 p.m. (11)
- Weekdays 2:00 to 4:00 p.m. (9)
- Saturdays 9:00 to 11:00 a.m. (9)
- Saturdays 2:00 to 5:00 p.m. (8)
- Weekdays 6:00 to 8:00 p.m. (8)
- Weekdays 11:00 a.m. to 2:00 p.m. (7)

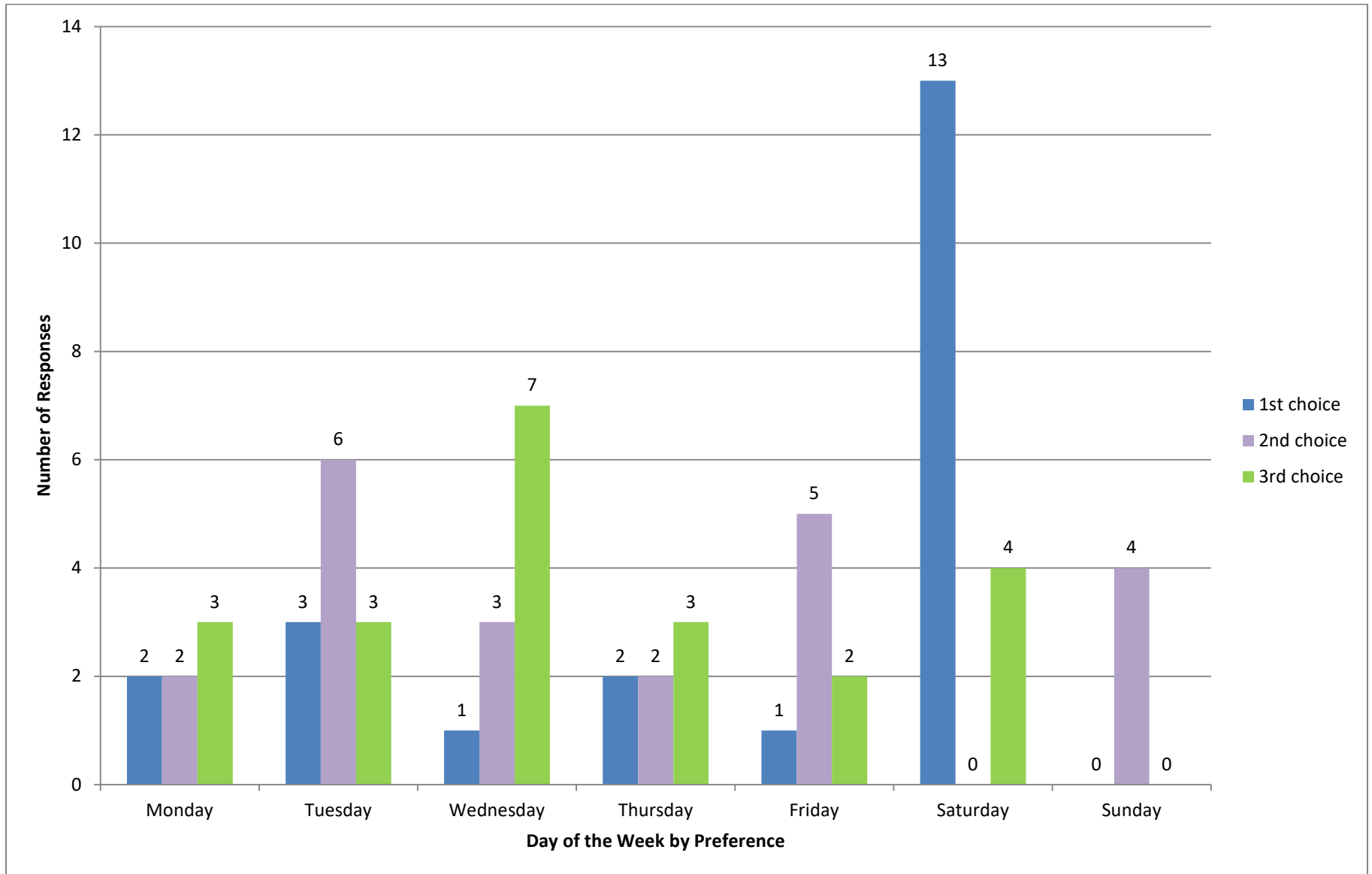
The **LEAST preferred times were**:

- Saturdays 8:00 to 9:00 a.m. (0)
- Weekdays 8:00 to 9:00 a.m. (1)
- Weekdays 8:00 to 9:00 p.m. (2)
- Sundays 9:00 a.m. to 1:00 p.m. (4)
- Sundays 1:00 to 5:00 p.m. (6)
- Weekdays 9:00 to 11:00 a.m. (6)

³ An explanation of the combined scoring system and raw data of respondent preferences is available in Appendix A.

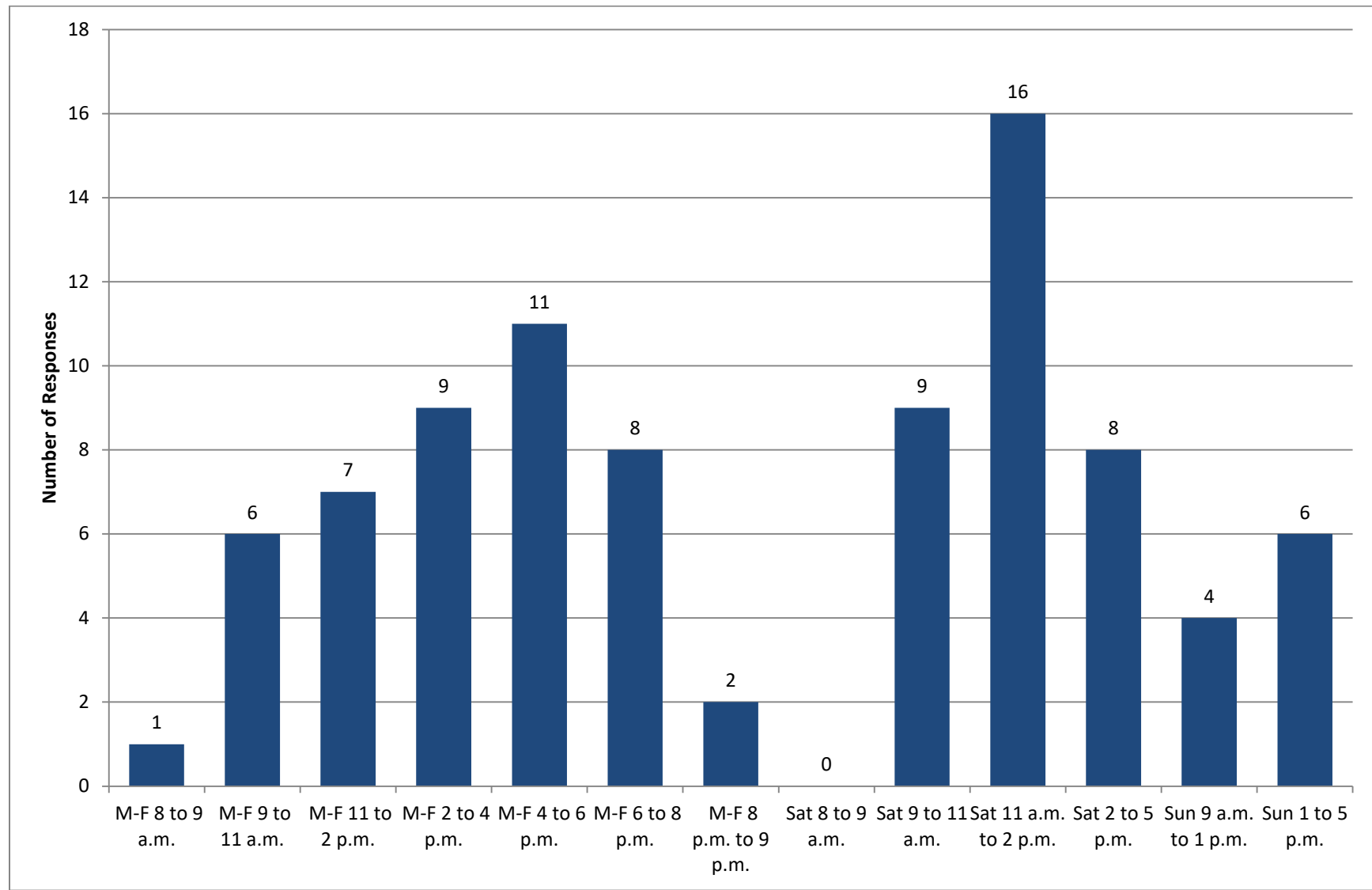
Parham Branch

Figure 11: Parham - Preferred Open Days



Parham Branch

Figure 12: Parham - Preferred Time of Day



Parham Branch

Comments

Comments related to community services

Survey respondents suggested we align with these community services:

- Wednesday afternoon water delivery at corner store (1)
- Garbage/recycling site hours (6) – patrons noted that an extended Sat. 11 - 2 PM would coincide with the local garbage/recycling afternoon hours.
 - [Current hours](#) at the Arden site are Wednesday to Sunday 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m. The Sharbot Lake site current hours are Monday, Wednesday and Friday 8:00 a.m. to 12:00 p.m. and Tuesday and Sunday 1:00 to 5:00 p.m. The Parham site current hours are Monday, Friday and Saturday 1:00 to 5:00 p.m., and Tuesday and Sunday 8:00 a.m. to 12:00 p.m.
- Parham Post office (1) – patron noted that Fri. or Tues. time slot would line up with the Parham Post office and garbage/recycling.
 - Current hours for the [Parham post office](#) are 9:00 a.m. to 12:00 p.m. and 2:00 to 4:30 p.m. Monday to Friday.
- Avoid church hours (1).

Comments related to library service

Some respondents requested additional hours of operation (3).

- ➔ *There are 3 libraries close to me and they all have similar hours. Why not stagger hours so that if one were closed then people could go to another one instead?*
- ➔ *The Parham branch is open only 6 hr. per week. Since we are 15 km. from there, we try to accomplish other errands to minimize the number of trips. At the moment, the present hours do not coincide with the operating hours of the Parham area waste site. If we were to travel to the next closest branch site that would add another 18 km. thus making it a 68 km. round trip journey.*

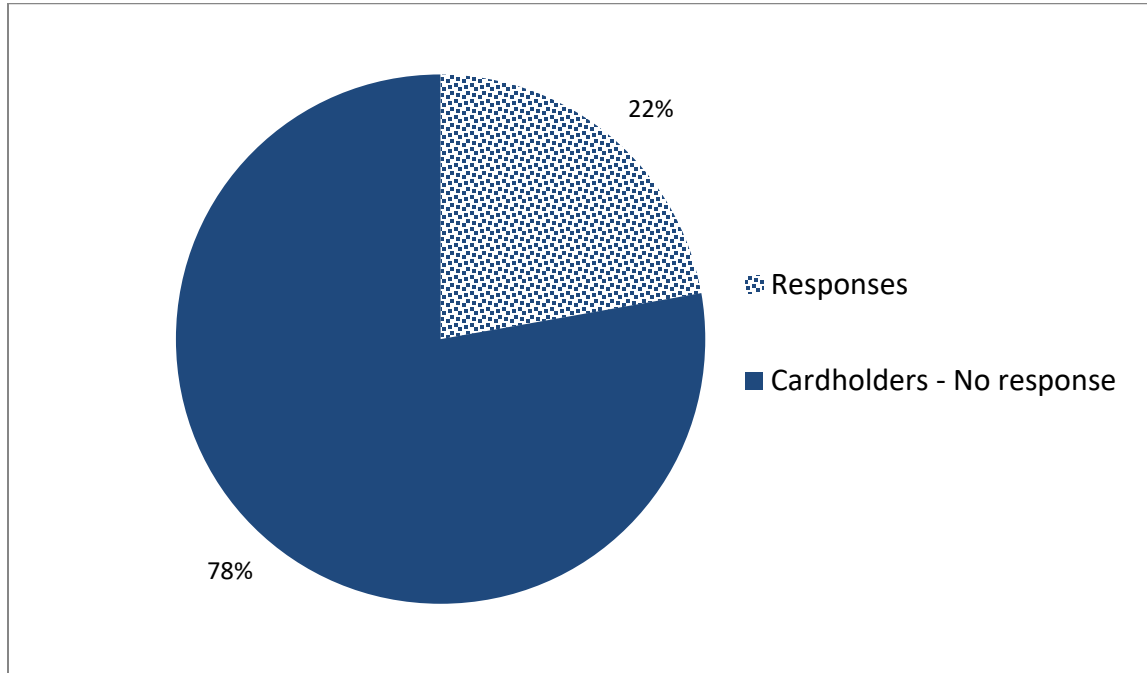
Staff response:

Thank you for your feedback. We will review survey results, along with branch visit and borrowing data, to create a schedule for Central Frontenac branches that meets as many community needs as possible.

Sharbot Lake Branch

Branch Survey Responses

Figure 13: Sharbot Lake - Percentage of Cardholders Responding



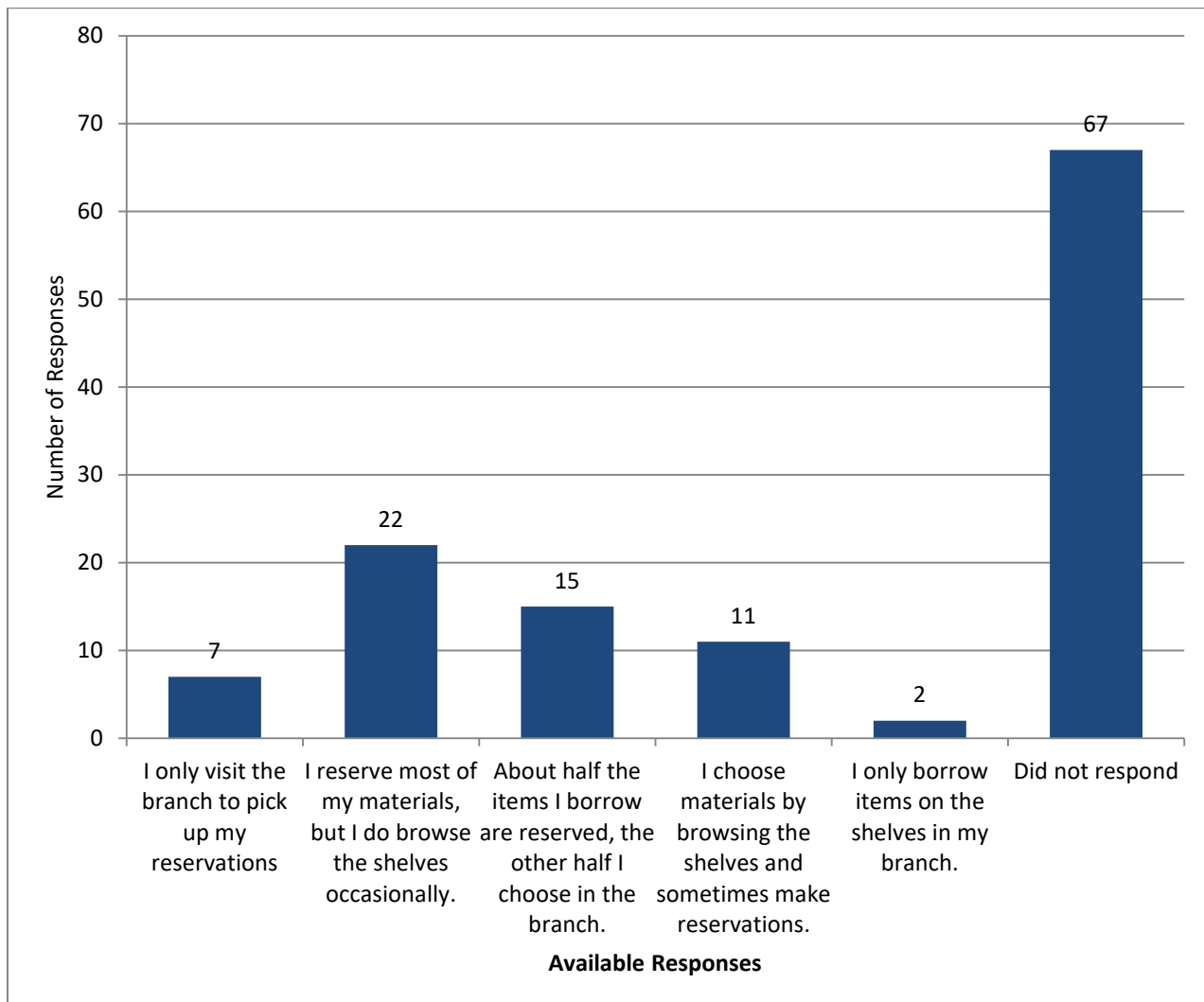
- Cardholders listing Sharbot Lake as their home branch: **311**
- Total respondents who selected Sharbot Lake as their primary branch: **66***
**Some of these respondents also provided feedback on Plevna (1) and Calvin Park (1)*
- Total respondents selecting Sharbot Lake as their second or third choice: **4**
- When asked whether they were able to visit an alternate location*:
 - ➔ **12%** (8) of respondents indicated that they could;
 - ➔ **48%** (32) of respondents said they could do so for an urgent need;
 - ➔ **36%** (24) of respondents said that they were unable to do so.**Two respondents did not answer.*

Sharbot Lake Branch

Branch Usage

The majority of Sharbot Lake respondents are active users of the online reservation system with 50.8% using that as their primary method to find and bring in materials for borrowing, with another 26% using it as often as they browse the shelves. The remaining 22.8% primarily use the in-branch collections.

Figure 14: Sharbot Lake – Branch Usage as Reported by Respondents



The majority of respondents rarely or never use our digital collections, but occasional use is made of Hoopla (20.8%) and cloudLibrary (37.7%). Use of Flipster (4.3%) and Kanopy (4%) are well below the average for other Central Frontenac branches, presenting a significant opportunity for growth.

Sharbot Lake Branch

Hours of Operation

The branch is currently open **19 hours per week**:

- Tuesday 1:00 to 5:00 p.m., 6:00 to 8:00 p.m.
- Thursday 1:00 to 5:00 p.m., 6:00 to 8:00 p.m.
- Friday 2:00 to 5:00 p.m.
- Saturday 10:00 a.m. to 2:00 p.m.

Respondents ranked days of the week by preference, using a score of 1 (most preferred) to 7 (least preferred). There was less variation between preferred days of the week in Sharbot Lake than at other locations in the Township. Using combined scoring⁴ for each day of the week, respondents would **prefer to have their library open on these days** (listed in priority order):

- Tuesday
- Saturday
- Thursday
- Friday
- Monday
- Wednesday
- Sunday

Respondents were then asked to select their **preferred timeslots** without ranking. The **MOST preferred times were**:

- Weekdays 2:00 to 4:00 p.m. (28)
- Weekdays 4:00 to 6:00 p.m. (20)
- Saturdays 11:00 a.m. to 2:00 p.m. (20)
- Saturdays 2:00 to 5:00 p.m. (19)
- Saturdays 9:00 to 11:00 a.m. (17)
- Weekdays 6:00 to 8:00 p.m. (16)
- Weekdays 11:00 a.m. to 2:00 p.m. (13)

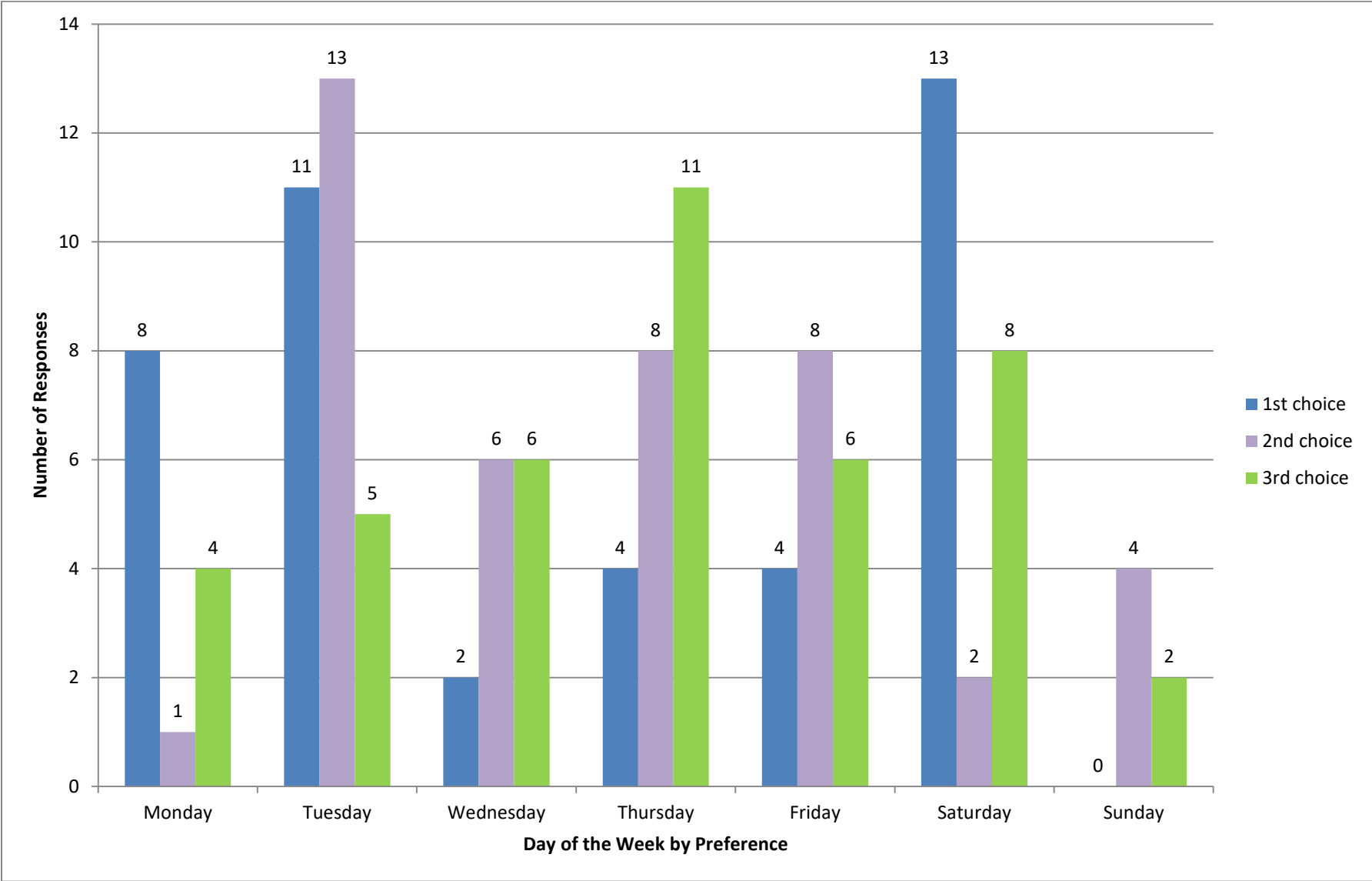
The **LEAST preferred times were**:

- Weekdays 8:00 to 9:00 a.m. (0)
- Saturdays 8:00 to 9:00 a.m. (0)
- Weekdays 8:00 to 9:00 p.m. (2)
- Sundays 9:00 a.m. to 1:00 p.m. (5)
- Sundays 1:00 to 5:00 p.m. (9)
- Weekdays 9:00 to 11:00 a.m. (11)

⁴ An explanation of the combined scoring system and raw data of respondent preferences is available in Appendix A.

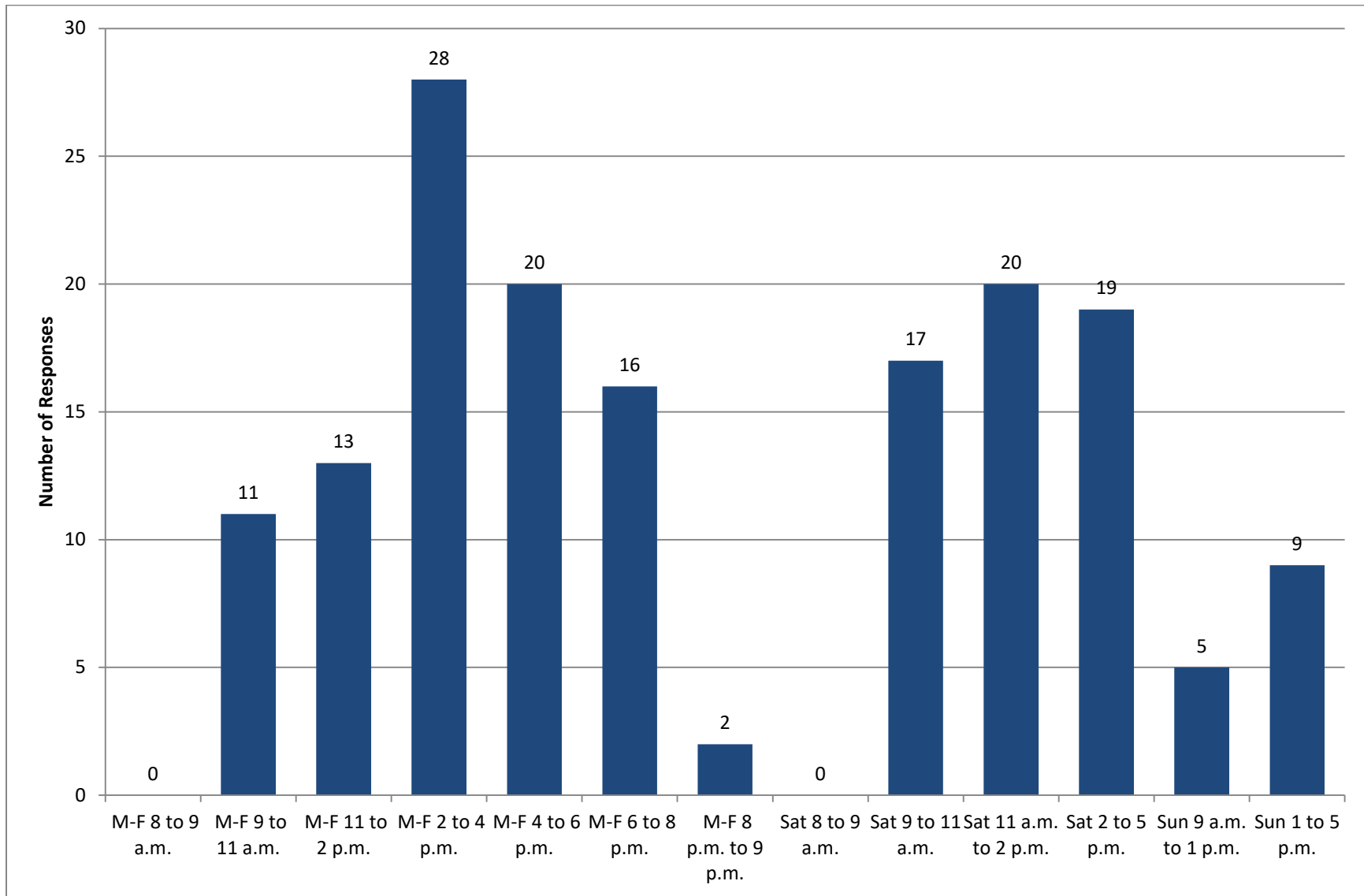
Sharbot Lake Branch

Figure 15: Sharbot Lake – Preferred Open Days



Sharbot Lake Branch

Figure 16: Sharbot Lake - Preferred Time of Day



Sharbot Lake Branch

Comments

Comments related to community services

Survey respondents suggested aligning with these community services:

- Sharbot Lake Farmers Market (2)
 - The market operates 9:00 a.m. to 1:00 p.m. on Saturdays from May 17 to October 11.
- Grocery store and shopping (4)
 - Mike Dean Independent Grocer is currently open 9:00 a.m. to 7:30 p.m. Saturdays and Monday to Thursday, 9:00 a.m. to 8:00 p.m. Friday, and 9:00 a.m. to 6:30 p.m. on Sundays.
- Post office (1)
 - The Sharbot Lake post office is currently open 9:00 a.m. to 5:00 p.m. Monday to Friday, and 9:00 a.m. to 12:00 p.m. on Saturday.
- Pharmacy (2)
 - The Pharmasave in Sharbot Lake is open 9:00 a.m. to 6:00 p.m. Monday to Friday, and 9:00 a.m. to 4:00 p.m. Saturdays.
- Medical centre (2)
 - The Sharbot Lake Family Health team is open 9:00 a.m. to 5:00 p.m. Monday to Friday by appointment.
- Banking hours
- Seniors Centre and medical centre activities (4) – examples included exercise, dance class
 - Most programs are currently on hiatus due to COVID-19.
- Trash on Sunday
 - [Current hours](#) at the Arden site are Wednesday to Sunday 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m. The Sharbot Lake site current hours are Monday, Wednesday and Friday 8:00 a.m. to 12:00 p.m. and Tuesday and Sunday 1:00 to 5:00 p.m. The Parham site current hours are Monday, Friday and Saturday 1:00 to 5:00 p.m., and Tuesday and Sunday 8:00 a.m. to 12:00 p.m.

Sharbot Lake Branch

Comments related to library service

Some respondents expressed concern about the current closure between 5 to 6 p.m. (2), or stressed the importance of weekends (2). Some respondents shared that the current hours work well for them (2) or that they are flexible and can visit any time (4)

- ➔ *I really never need to visit a branch except to renew my card. All interactions are online and digital, and have been for several years.*
- ➔ *... if you need to change them just make sure you have a balance between morning/ afternoon/ evening and that they remain those new times so we can get used to it.*
- ➔ *Prefer a consistent schedule that is memorable and times that are 2 or more hours long.*
- ➔ *Spread open days out throughout week. Better to have branch open less hours on more days as opposed to more hours on just a few days.*
- ➔ *Sharbot Lake seems to have more hours than the closer libraries but they are closed more often than they are open. Sadly, when I am in town and go to see if the library is open? I usually find it closed.*

Staff response:

Thank you for your feedback. We will review survey results, along with branch visit and borrowing data, to create a schedule for Central Frontenac branches that meets as many community needs as possible.

One respondent found it difficult to browse online:

- ➔ *“There is no nice simple way to browse your collection without having to input search words. You can’t just browse to see what catches your interest. You have to have an idea and go looking for it. Very limiting.”*

Staff Response:

Thank you for the feedback. We are working to make it easier to explore all we have to offer.

On our website, click on the NEW button at the top of the screen to browse the latest books, movies and more added to our collection. Or dip into the “book river” of covers of newly returned items – you can click on any cover to learn more about the book and reserve it.

You can also set up [“Interests” on your account](#) for genres like historical fiction, for your favourite author, or for subjects of interest like cooking. We’ll email you when new items are added that match your interests.

You may also want to try our [May We Suggest](#) service – staff will send you personalized recommendations based on your interests.

Sharbot Lake Branch

One respondent expressed concern that the survey was not relevant to patrons living with disabilities who are not able to visit the library.

- ➔ *“I was completely unaware that we can get movies/films digitally from the library. Also, I am disabled to the point where I can no longer get into the physical library. My life would be much more difficult if I could not access all of the books you provide. Several of your questions are completely irrelevant to my personal library use. Perhaps, your next survey could consider those in my position as well?”*

Staff response:

Thank you for your feedback. We apologize that our survey didn't address your specific situation. This survey was to address hours of operation. We will be doing a more comprehensive community engagement as we develop our Facilities Master Plan in 2022.

Our staff would be happy to help you connect to our digital collections to increase your access to library service. You are also welcome to contact our Manager, Branches and Collections or Director, Service Design and Delivery to share how KFPL can better meet your needs.

Sharbot Lake Branch

Messages of thanks from Central Frontenac respondents

- ➔ *I use Wi-Fi and branch internet. The 24 hour a day access to Wi-Fi has been invaluable while our telephone line has been out of order!*
- ➔ *I just discovered Ancestry.com and found a wealth of information without having to pay a membership fee.*
- ➔ *Our family LOVES the access to the digital collections and the MIFI hotspots!! Thank you, thank you for offering these services!! It's been an absolute gift to have access to these resources during the pandemic!! For future consideration would be great to also have LinkedIn Learning & GetAbstract added to the digital library. These would be especially helpful and enriching for university & college students and lifelong learners! Many thanks for offering so many great resources. Our family loves KFPL*
- ➔ *It is very helpful to be able to download the books, thus be able to read offline away from home base. We do not all have unlimited data access, or smart phones that work everywhere. Nor are we all as computer-savvy as today's youth.*
- ➔ *I use the MiFi hotspot and it is a great resource!*
- ➔ *The access to films and audio books is fantastic!!!*
- ➔ *We really appreciate the excellent service we get at the Arden Branch. Our librarian is excellent - helpful, efficient and very friendly. The library is a very important part of this community! Thank you!*
- ➔ *It is a great pleasure to visit the Arden Branch and we appreciate the wonderful assistance from staff. They are often knowledgeable of our reading preferences and can suggest books available in house or to reserve. Thank you!*
- ➔ *I am just extremely grateful that we have such a fine library that we can depend on. Staff is most helpful in advising me of existing options to try, (ebooks, cloud library, hoopla & most recently mifi).*

Appendix A – Preferred Day of the Week Data Summary

The preferred open days at each branch were determined using a combined scoring system. Raw data showed the ranking number assigned to each day of the week by each respondent (1st choice = 1, 7th choice = 7) with smaller numbers indicating higher priority. Ranking numbers for each day of the week were then added to provide a total score. Days were then ranked in priority order from lowest total score to highest total score. The following tables show the number of respondents who preferred each day/ranking.

ARDEN	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	23 survey respondents chose to rank their preferred open days of the week at the Arden Branch.
1st choice	2	8	2	2	0	8	1	
2nd choice	3	3	2	9	1	5	0	
3rd choice	2	6	2	5	2	5	1	
4th choice	10	4	3	3	3	0	0	
5th choice	2	0	11	2	7	0	1	
6th choice	3	1	2	2	10	4	1	
7th choice	1	1	1	0	0	1	19	

MOUNTAIN GROVE	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	16 survey respondents chose to rank their preferred open days of the week at the Mountain Grove Branch.
1st choice	2	3	0	0	5	5	1	
2nd choice	1	4	3	1	3	3	1	
3rd choice	1	5	4	2	2	1	1	
4th choice	3	0	4	4	1	4	0	
5th choice	4	3	3	1	3	1	1	
6th choice	3	0	2	8	1	1	1	
7th choice	2	1	0	0	1	1	11	

Appendix A – Preferred Day of the Week Data Summary

PARHAM	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	22 survey respondents chose to rank their preferred open days of the week at the Parham Branch.
1st choice	2	3	1	2	1	13	0	
2nd choice	2	6	3	2	5	0	4	
3rd choice	3	3	7	3	2	4	0	
4th choice	4	4	0	7	5	1	1	
5th choice	3	3	8	4	2	1	1	
6th choice	6	2	2	4	4	3	1	
7th choice	2	1	1	0	3	0	15	

SHARBOT LAKE	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	40 survey respondents chose to rank their preferred open days of the week at the Sharbot Lake Branch.
1st choice	8	11	2	4	4	13	0	
2nd choice	1	13	6	8	8	2	4	
3rd choice	4	5	6	11	6	8	2	
4th choice	6	4	2	11	11	5	1	
5th choice	7	5	9	2	9	5	3	
6th choice	11	3	8	4	4	7	3	
7th choice	3	1	7	1	0	1	26	